Laboratory Dependent Care Referral System

My three-year-old goes to which is a	
Word of mouth.	
My current arrangements are with grandparents, but	
Chance meeting at a ping lot/ visiting the pres	
Through other people with children	
Through the Lab's Dependent Care Referral Service.	
Newsbulletin, friends and co-workers	
We used the laboratory's dependent care services t	
Word of mouth	

LANL dependent care web page

Family / Friends	
LANL Childcare Web Page (actually lists some cen	
Word of mouth and my own personal research.	
The laboratory's Dep care referral service (a gods	
Happenstance.	
Internetwe have an au pair from Germany.	
Word of mouth, friends and coworkers.	
advertisement	
Through a friend	

She is our neighbor. Talk with friends, read ads in paper, called provi Word of mouth. Word-of-mouth. The LAB's referral service, advertisements, friend Reference from coworkers Karen Edwards at LANL From a friend Through family. She's my grandmother

Paper advertizement
Word of mouth, friends
Word of mouth, luck
We found the center on whose waiting list we are
hours spent reviewing daycare providers
Through the state childcare assistance program
We looked for professional daycare centers who acc
By assessing what is best for our child, we decide
Because I work the graveshift, I look for childcar
Friends and newspaper

Los Alamos Canyon Camp Through the County, Fr
In-home care by a friend of a friend; upcoming pre
research
other parents, dep care referral, newspaper, phone
My mother currently watches my daughters
Word of mouth.
A friend.
Through the church.
I have had the same childcare provider for the las
Through a coworker

We interviewed several private daycares 5 months i

Through my spouses work at the County.
Friend who has child there.
Karen Edwards provider list.
Family member
Lab referral service, friends
When we needed child care, we heard via friends
friend
Relative
There are none!

Answered an ad in the Los Alamos Monitor

Friends, doctors

Babysitter is a neighbor. Learned about her throu

word of mouth

Through the lab's referral service

__/LANL Newsbulletin

No childcare yet. Still on waiting lists.

From Coworkers

We asked our friends which daycare centers were th

LANL referral service

From friends who had kids at the center Word of mouth friends Word of mouth Through a friend. Monitor and word-of -mouth. Was having child care problems so I went part time word of mouth We personally have a great set-up. Grandma watche By calling daycares in town.

A close friend is caring for our child. N/A Grandparents are providing childcare.+ From friends My current childcare arrangments were forced on me Currently juggling schedules to avoid child care. Currently have no childcare for 12 year old other NA thru the news bulletin Friends

 Had a previous child in it
NA
a neighbor
Word of mouth. From a friend.
Word of mouth. From a friend.
Mom stays at home because dropping the kids off wi
Since my children are now older, I generally leave
The person providing childcare is a relative
My wife provides childcare for our children.
I placed an ad and interviewed applicants. I also

I called all the daycare providers in the area. V

Through word of mouth!	
word of mouth	
Friends	
Asking around and luck.	
Friends, coworkers and relatives with children.	
Relative	
Research	
N/A at this time, since children are grown now.	
Through an ad in the newspaper and referrals.	

friends
Through friends.
we are fortunate that a family member does child c
word of mouth
Word of mouth.
Doctor's office and friends
From my Aunt. She leaves her kids with this same b
Family arrangement
My child care was word of mouth.
Word of mouth

Word of Mouth My Wife researched different facilities. Freinds word of mouth My parents live in the area, BUT I pay both emotio From talking with other parents. A co-worker told me about her-his is in home dayca I literally moved my kids to another school outsid N/A Church

Current childcare arrangements: grandparents personal investigation Phone book As of last year, I am only using Wed. and summer c word of mouth When our child was preschool, and for a period aft Through a co-worker that lives in the same area. A co-worker told me about her-his is in home dayca friends Santa fe summer program and Los Alamos Rec. Newsp

 Through word of mouth.
Word of Mouth
Family
References from colleagues
Its a church thing
Recommendations from other parents.
Research, calling childcare prospects.
My wife and I arrange our schedules so that we pro
we had no other choice
Thru referrals

 Used to be at the Now looking for alternativ
When I had childcare, my carpool provided his wife
From friends
My mother watches my daughter, at a great deal of
There was nothing to 'learn'. There was only the
Word of mouth.
Refrences, word of mouth. Fellow employee recomme
No current arrangements. When we most recently ha
Talked with others. Got on a waiting list.
Shopping around and asking friends.

Word of mouth.
research, friends, experience
Trial and Error, Tried many different arrangements
A friend know of this daycare provider
Not Applicable (NA)
LANL childcare list, asking friends, phone book
She was referred to us by a friend.
Through Lab referal.
Our older children attended the
Through a friend that works at the Santa Cruz Boy'

Through the lab daycare referal system. Family. Currently I have only begun to look. from others Word of mouth I MARRIED AND MY SPOUSE TAKES CARE OF THEM. ALL O word of mouth I called every child care facility in the Los Alam Through a co-worker of my spouse From one of my wife's coworkers

 menas
Via a co-worker
None found to suit our needs for parttime child ca
my mother in law luckily.
Yellow pages, school, friends
asked everyone we knew, put ad in paper, read ads
A co-worker told me about the Development Cent
word of mouth
Neighbors and friends.
I asked neighbors and friends for names of childca

word of mouth My wife stays at home because it isn't cost affect From other parents of young children in the commun Discussion with friends & relatives. Friends and advertising My wife stays at home because it isn't cost affect A worker at the Day Care Center my children were not applicable From in-laws word of mouth

Word of mouth.
From friends
Knew person-family
Word of mouth
My sister takes her child to the same sitter.
Neighbors
From neighbors and friends.
Family.
newspaper ad in monitor
My sister takes her child to the same sitter.

 From a co-worker.
neighbors
I just heard about it from this E-mail mes
I believe it was word of mouth, but she has been g
through my church, First United Methodist, Los Ala
An old friend wanted to stay home. Now she is cons
Talking with other parents and general inquires.
word of mouth
My mother takes care of my children. If I could
county

By a family member
A friend\co-worker was using my current private ba
From family members
I do not have current childcare arrangments
She once was a teacher at the daycare my children
friends
My wife takes care of my children.
I am currently using my father but he is aging and
Through a friend.
A friend

My grandparent offered to help me out because they

Never used any.	
My parents currently watch our 3-year old	
Word of mouth.	
Word of mouth, friends.	
Through word of mouth	
Word of mouth and county, programs	
friends, acquaintances	
My Mother-in-Law takes care of my newborn daughter	
from freinds	

 My infant has stayed with older siblings througho
Acquitances
n/a
Word of mouth.
A Friend
We do not have child care arrangements yet, as our
Interviews, recommendations, and word-of-mouth.
n/a; wife stays with them
Was referred by a freind.
Word of mouth

 Friends
school
JUST ASKING PEROPLE AND GETTING REFERENCES
Yellow Pages/local parenting magazine(s)/LANL Chil
LANL referral service
It's a hodgepodge of things I learned about from t
Called daycares and put my children at the one tha
Flyer
other mothers Lab referral service newspaper ad

from living in Los Alamos

Karen Edwards help me start my in home daycare. T
I visited available providers and observed.
Karne Edwards in HR and word of mouth in the commu
We have an arrangement with the childrens Aunt and
A relative
Word of mouth references.
Family Members
Friends
N/A

Word of mouth. Through the Santa Fe Community College. Worked to find a Nanny my wife is at home Thru friends/family Thru word of mouth. I pay my mother to watch my children. Family members I arranged them through friends and family Word of mouth

 friends
Word of mouth.
People should be responsible for caring for their
Looking in my own local community.
My wife does not work during my schedule in order
N/A
LANL maintains list of providers in area. Also go
Word of mouth.
Word if mouth; recommendations from friends
My wife stays home to take care of children hersel

through a friend
neighbor
Through friends and knowledge of the area.
through friends and family
I used to work for the daycare.
Her school, care center close to her school for co
N/A
I found the daycare in the phone book.
From family
coworkers

family
At the time it was just word of mouth.
We cant afford them here because it would be about
We had been looking for a in-home provider. Karen
Friend, she is going to college and watches my son
Friends
Family
talked with friends, neighbors school systems
We provided for it
have none

I called day care centers in town to find out avai

From the LANL dependent care center
dumb luckword of mouth; desperate attempts to co
From friends
list provided by LANL
neighbors
Word of mouth
By decree of the Family Court of Aiken County, SC.
Have had same childcare for over 10 years, childca
Our daughter attends "Challenge, New Mexico" in Sa

friends
We met the person at a baseball game. We bacame f
I had to beg borrow and pretty much steal time fro
My daughter now only needs afterschool and summer
Phone book Divorce lawyer Acquaintences
Family
through friends
friends
Monitor
Word of mouth

Word of mouth. They were registered with the DEPC

word of mouth	
Friends and personal interviews.	
Friends	
Went to the facility.	
References from family members and other people wh	
Community programs	
Recomdations from freinds with children	
Curren arrangements include relatives grandmothers	
a friend at work refered them to me	

Word of mouth
Family
Mutual Friends
My wife uses a childcare co-op. We learned about
Phone book
N/A: My spouse currently is staying home. This wi
I knew the owners of the daycare and spoke to peop
Experience with much older child
Word of mouth
Word of mouth.

 Talking to other parents.
word of mouth.
My wife would rather stay at home with our childre
Yellow Pagesluck
Through a friend
I took the phone pages and started calling and set
Asked friends at church.
It was passed on from generation to generation. I
Local Reference
My child is 13 and after school this year she will

don't have any
Wife takes care of finding and mantaining child ca
From other parents
word of mouth
From the school
From a friend
Pure luck.
Our two children, now 11 and 6, have attended a pr
neighbors/ hospital workers
We just made the decision for my husband to stay h

co-workers
The list that I am looking at is available from th
My wife and I have chosen that she stay home with
Through neigbors.
Neighbor recommendations.
I have a college student taking care of my son for
I learned about my former center contact from
Word of Mouth
co-worker
Word of mouth.

By word of mouth.
Through friends
Thru others
from friends recommendations
Through a friend. That is the best endorsement, ot
Monitor
Church
Friend
Los Alamos Public Schools.
We were fortunate to get a part time opening.

We asked a friend to help out. Marriage My child is in high school now, but at the time we From friends A family member is currently providing childcare. Los Alamos Monitor Local advertisement Both children are watched at home now but I though Through friends who are using and had used the ___ The ____ is the only game in town, unless one has

radio
Word of mouth.
Extensive evaluation of community options, coupled
Through other parents at LANL.
We got the name of our home based provider from
Referral from another parent
Have live here for 15 years, word of mouth.
My child currently stays with each of his grandmot
Ads put into local paper by area teens. Friends a
from friends

 Through a friend who had her baby in childcare w
Through word of mouth.
Private sitter who sat husband when he was a child
By speaking to other mothers/fathers about their c
I married a person who knows that a child's mother
Newspaper ad, word of mouth.
mother arranged through with someone at work.
family member with children attending same childc
Word of mouth - friends and family
Phone book/visit to child care facilities

I made phone calls until I found a preschool that

Pure	e luck, actually.
Thro	ough friends and advertisements.
refer	ral
Mon	nitor, word of mouth
Kare	en Edwards - LANL Dependent Care Resource and
Wor	rd of mouth. Asking other parents for suggestion
Thar	nk goodness for flex time so I can be there for
Wor	rd of mouth.
disc	sussing childcare alternatives with co-workers

We talked to a lot of the pre-schools in the area.

A fri	iend
Wor	rd of mouth
Fror	m friends with Kids
Wor	rd of mouth and publicity.
WC	ORD OF MOUTH
Fror	m other parents.
Fror	m other parents.
fam	ily members
Fror	m another childcare provider

Word of mouth			
FRIENDS			
Word of mouth			
word of mouth			
Whenever I have m	y children out, I am divorced. I		
Word of mouth.			
Through friends			
My mother watches	my son.		
Family			
word of mouth from	other parents		

Expertise gleaned from doing this two other times

Through a flier that came from school I found out
Our real estate agent directed us to our current f
Word of mouth.
co-workers recommendation
Through a friend
Word of mouth, classified newpaper ads.
Co-Workers
Through co-workers
I have to ask help from my parents and friends.

I am fortunate in that my grandma takes care of my

Н	Hard work and luck.
N	Newspaper, word of mouth
R	Referral from friend.
fri	riends
i a	am currently depending on my family members to h
lt	t is a family member.
H	learned about my caregiver through my mother.
1'1	Il probably call the dependent care referral ser
II	happened to run into the individual while out sh

I'm very fortunate to have my parents watch my son

I recruted her.	
n/a	
personal recommendations, and lab childare informa	
My mother-in-law is providing it.	
Family	
lab	
Spouse stay home with children, but soon to be div	
One of my wife's part time jobs provide an econmic	
From a co-worker	

I need childcare for vacations and summers only. Church I called "Resources for Family Development" 1 1/2 Friends _ THROUGH THE PUBLIC SCHOOLS Through word of mouth. through friends MOTHER-IN-LAW WATCHES MY CHILD For summer care, I have not found the quality of c Through the dependent care program at the Lab and

 Word of mouth.
Word of mouth.
The LANL daycare referral database
Friends, put adds in the paper.
Friends
Laboratory's daycare referal service
Prior to purchasing a home and accepting jobs in L
We take care of our children at home
word-of-mouth
Grandparents offered to help.

N/A Homecare. It's a natural thing. Referrals from other parents and from information From a friend Refferal My mother is a teacher at the ___ My sister works for ____ and she told b From a friend Relatives Researching.

Through a friend
Referrals from friends
Word of mouth/Lab references
Flyers and Los Alamos Monitor
Teachers are most important for the children, and
Sister-in-law
From friends and relatives
There are two major providers in LA. Compared note
Friend of the family.
Word of mouth.

We found out about a new provider who was about to

family
Friends recommendation - 3 year old My 7 year old
Had to have go back to work there part-tim
Co-worker.
Word of mouth
"Mother nature"; one parent stays home.
I have a 9 year old who is going to the Afternoon
Friends.
word of mouth

Sister-in-law is currently staying home with her o

Wo	ord of mouth
Sit	tter.
Wi	hen my child was at a childcare providers home, I
A	co-work at my wife's work.
frie	end
N//	A
Fa	mily.
A f	friend.
ad	vertisement

word of mouth
Advertisement
A friend recommended the place & the teacher.
Friend of a friend of a friend.
A recommendation from a coworker
Previously had child attend there and loved them.
friends.
other parents
Friends
Family

I am a good mom. No one can take better care of my

Family member	
Family member.	
That is expensive. My little brother has two kids	
Friend	
We consulted the telephone directory.	
I'm having to impose on my neighbors.	
word of mouth, yellow pages, dept care referall se	
·	
Facility reputation. Word of mouth. Friends.	

We have one in kindergarten because it's a fu
Co-worker.
Had child care at theDrop in- & closed.
Word of mouth.
Through Church
Friend
friend- going back to work need help.
Friend
The grapevine.
cousin, does home day care.

Wifes mother in day care business. From friends. Word of mouth and ____ advertisements. Right now we are not having to pay for child care Asked co-workers, Word of mouth. Our friend's mother owned a private school and mad My wife stays home and does it Through my wife's employment Word of mouth.

My wife stays home with the children.

My wife stays home.

Monitor/___
way of mouth.

Phone book

From referrals.

____ programs are well known in the communit

Advetisement, word of mouth.

11. How did you learn about your current childcare arrangement/s?

Word of mouth-- good reputation.

Through talking to other mothers/word of mouth.

Advertised a nanny position in the newspaper, co
word of mouth
referral from friend and pediatrician.
Through friends that lived here before we moved he
Word of mouth.
Publicity.
Grandparents.
Word of mouth.
Friends

Other parents, advertisements, school Friends Word of mouth. Disscucssion with othr parents. family/friend Friends of family, local pre-schools. Could not find day care so grandparents watch chil Through LANL. Red cross. Help office.

 Friends
Co workers.
Friends.
Friend
Friends
Asking around and through church members.
My child care is being cared for by a grandparent.
Lab.
Through the laboratory HR and by word of mouth
Friends.

My current sitter had been an employee of the dayc

Friends.
friends, ads, yellow pages
We had our other two children at the
Afternoon Adventures After School program, an
N/A I use family and co-op child care providers.
I am unable to find suitable day care and have had
Recommendations from friends.
Depcare resources (LANL) helped initially, then ju
By word or mouth from a friend.

lanl HR and word of mouth

R	Right now have family providing childcare
V	Vord of mouth.
Т	Tyhrough the Church
L	ab Dependant Care Office
R	Recommended by a friend
fr	riends, yellow pages.
Т	hrough a friend.
Т	hrough coworkers
W	Vord of mouth.

referrals, phone book
bulletin boards and Karen Edwards
neighbor
It's a family member that babysits for me. No chil
From friends
Phone book and visiting all the child care facilit
Arranged them my self
Friend
Was on every list in town and kept calling every d
Through voice of mouth.

my sitter is grandma and one day a week a daycare

Friends.	
She was	recommended by a day care center.
me	ember
yellow pa	age, friends
called ar	ound, word of mouth.
Word of	mouth.
visited al	Il the daycares in pojoaque and los alamo
One of th	he most often recommended pre-schools in t
LANL Re	eferral service and talking to people in the

Through other parents. This facility even though Friends County flier. Add in the paper. Word of mouth, yellow pages, newspaper. From someone who knows someone, erg. day care faci ____, friends i do not have any after school. Respite and Homec Family Relation Co-worker.

devorce
Friend.
Friends and family.
Relative.
My wife used to work with this lady.
Personal inquiries.
N/A
Research.
I called everyone who offers child care. They were
Co-workers.